3 WAYS

Fragmented Clinical Communication Is Compromising Patient Care

Technology has given clinicians powerful tools such as desktop computers, mobile devices and electronic health records (EHRs). While these advances have closed many communication gaps, they have ushered in a whole new set of challenges for clinicians and their patients.

Patient Care is Delayed Due to Inefficient Systems and Workflows

Many healthcare professionals feel entangled in a web of devices used for communication and documentation, from pagers to personal smartphones to facility-assigned devices. Patient care is compromised as time is wasted on completing documentation, prescribing and/or administering medications, and communicating or consulting with colleagues. Per day could be saved by conducting patient care, communicating or consulting with colleagues, completing documentation, and prescribing and/or administering medications.

Unmanaged Use of Personal Smartphones Jeopardizes PHI Security

Protected Health Information (PHI) must always be treated with respect and sensitivity, and the use of unauthorized communication devices not only represents a breach of patient privacy, it can also result in significant fines for HIPAA violations. The greater the mix of personal and professional communication devices, the greater the risk of serious financial penalty.

Healthcare professionals need a streamlined, context-aware communication solution. A secure, enterprise-wide solution can leverage the synergy of a wide network of users to add value in patient care.

Meet patientTouch

Solves These Three Problems

• Single device control
• Contextual messaging
• Transparency at all points of communication with patient tagging
• HIPAA-compliant
• Bring your own device (BYOD)

Learn how context-aware clinical communications improve patient care.

How patientTouch Communications Solves These Three Problems


5 30% reported receiving protected PHI through test messages.

Are clinically relevant text messages stored within a secure repository? 80% said NO.

How PatientTouch Communications Solves These Three Problems

• Single device control
• Contextual messaging
• Transparency at all points of communication with patient tagging
• HIPAA-compliant
• Bring your own device (BYOD)